



BATTERY WARRANTY PROCESS

Return Requirements & Form

Effective June 1, 2021

Following is the ADW Battery Warranty Process and Request Form. Please complete the following steps to properly expedite your return.

Battery Warranty Return Process and Requirements

1. Customer completes the Battery Warranty Request Form (below) and attaches it to the battery for driver pick up.
2. Customer provides required paperwork and attaches to the battery for driver pick up.
3. ADW Online Return Authorization form IS NOT required.

Battery Warranty Request Form

Account Name		Account Number	
Contact Name		Contact Email	

Battery Return	Part #	Required Paperwork Provided?	
		YES	NO
#1			
#2			
#3			
#4			

Required Paperwork	Acceptable		Not Acceptable	
	ACDelco	Motorcraft	ACDelco	Motorcraft
Original Consumer Invoice				
Replacement Consumer Invoice				
Battery Fail Test Print Out				
Useable Battery Stickers (see examples to the right)				

Please attach the required paperwork and completed form to your battery return for driver pick up.

Questions? Contact Customer Service at 800-421-5556 or ADWParts@ADW1.com